



**FEMA**

N0158

Dear National Fire Academy Student:

Congratulations on your acceptance into the U.S. Fire Administration (USFA), National Fire Academy (NFA) “Emergency Medical Services: Quality Management” (EMS: QM) course.

The course materials are now available in the NFA Online Mediated platform. This web-based system will provide not only the Student Manual (SM), but forum discussions, activities and electronic submission of pre-course and homework assignments. You will receive, or have already, instructions specific to accessing your NFA Online Mediated account for this specific course. You are expected to bring your laptop or other device capable of completing online education requirements, including completing homework assignments. Your pre-course assignment will be available in the NFA Online Mediated classroom.

This is a six-day class, with evening classes possible. Check with your host site for the schedule.

If you need additional information related to your course’s content or requirements, please contact Mr. Michael Stern, Emergency Medical Services Curriculum training specialist, at 301-447-1253, or by email at [michael.stern@fema.dhs.gov](mailto:michael.stern@fema.dhs.gov).

Sincerely,

A handwritten signature in black ink, appearing to read "Eriks J. Gabliks".

Eriks J. Gabliks, Superintendent  
National Fire Academy  
U.S. Fire Administration